

MASADA GUEST HOUSE: TERMS & CONDITIONS

WELCOME TO MASADA GUEST HOUSE

1. GENERAL

1.1 **RIGHT OF ADMISSION RESERVED**

1.2 **WE RESERVE THE RIGHT TO CHANGE THE ROOM ALLOCATION SHOULD CIRCUMSTANCES REQUIRE IT.**

1.3 **CHECK IN: BETWEEN 14H00 ☐ 19H30**

CHECK OUT: STRICTLY BY 10AM PLEASE HAND KEYS IN AT RECEPTION.

1.4 **THE USE OF ALL THE FACILITIES IS AT YOUR OWN RISK.**

1.5 Strictly **NO SMOKING** in the rooms or any public areas. Ashtrays are provided at the designated smoking areas.

1.6 No Pets (including birds).

1.7 Rooms will NOT be serviced on Sundays & Public Holidays, unless otherwise specified.

1.8 Due to water restrictions, towels & linens will only be washed on a weekly basis (for clients staying longer than a week). After use, towels should be hung up on the rack/railing provided.

1.9 Please be considerate to fellow guests. **NO LOUD MUSIC; NO MUSIC FROM VEHICLES; NO LOUD OR RAUCOUS BEHAVIOUR OR VULGAR LANGUAGE.**

1.10 As we have a septic tank, please note that **NO SANITARY PADS OR DIAPERS OR OTHER FOREIGN OBJECTS** are to be flushed down the toilet. Please use the bags and bins provided.

1.11 No private washing or ironing facilities on premises. Should you require a laundry service, a telephone number will be provided to you on request.

1.12 Should you have any medical condition, or any food allergies or preferences, please inform us on booking your accommodation.

2. MASADA MAIN HOUSE & ROOMS/UNITS

2.1 The kitchen in the Masada Main House is for staff use only.

2.2 The braai area in the Masada Main House is restricted to the Owner and staff.

2.3 For Bed & Breakfast guests, breakfast is served strictly between 08h00 and 09h30 unless otherwise arranged.

2.4 Strictly no cooking facilities in Standard Rooms 1 ☐ 6. Warm-up facilities (no cooking facilities) are provided in De Luxe Rooms 7 - 22.

3. VISITORS

3.1 **ONLY THE ALLOCATED NUMBER OF PERSONS BOOKED, ARE ALLOWED PER ROOM (INCLUDING CHILDREN). ANY OVERCROWING WILL LEAD TO EVICTION WITH NO REFUND. THE PAYMENT OF AN ADDITIONAL RENTAL CHARGE WILL BE REQUIRED DEPENDING ON AVAILABILITY OF SUCH ACCOMMODATION.**

3.2 No 3rd party/ies are permitted to visit in the rooms or make use of Masada Guest House recreational facilities. Visitors (max 2) are permitted to use the Deck area only and must be accompanied by the registered guest or registered guest's partner.

4. RECREATIONAL FACILITIES

4.1 Parents are to supervise small children when making use of the playground area.

4.2 Private alcohol is allowed in the rooms only.

FAILURE TO ABIDE BY THE ABOVE TERMS & CONDITIONS OR ANY DIRECTIVE FROM MANAGEMENT, ESPECIALLY BUT NOT LIMITED TO, NOISE LEVELS, ALCOHOL AND DRUG ABUSE, VERBAL ABUSE, IMMORAL BEHAVIOUR OR ANY OTHER BEHAVIOUR THAT CONTRADICTS THE ABOVE TERMS & CONDITIONS OR THE FAMILY ENVIRONMENT IMPLIED BY MASADA GUEST HOUSE WILL LEAD TO BEING EVICTED FROM THE PREMISES AT MANAGEMENT'S DISCRETION WITH NO REFUND.

WE TRUST YOU WILL ENJOY YOUR STAY!

DUE TO WATER RESTRICTIONS, PLEASE USE WATER SPARINGLY

PLEASE CONSIDER THE STAFF SERVICING YOUR UNIT AND LEAVE IT IN A CLEAN AND TIDY CONDITION.

SHOULD YOU HAVE ANY FURTHER INQUIRIES, PLEASE CALL RECEPTION ☎ 079 525 5051